



CHITTENANGO CENTRAL SCHOOLS
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August 29, 2019

Dear Parents/Guardians:

This letter is to inform you of a data security incident involving the unauthorized access of Personally Identifiable Information from the AIMSweb 1.0 system. AIMSweb is an assessment platform provided by Pearson Clinical Assessment (Pearson). The Chittenango CSD utilizes AIMSweb to monitor student academic progress in ELA and Mathematics in grades K – 8, as mandated by the New York State Department of Education. This data breach, impacting more than 13,000 schools/colleges across the country, provided unauthorized access to stored information in an older version of the AIMSweb software, which is no longer used by the District.

Due to the Central New York Regional Information Center (CNYRIC) being the contract holder, Pearson did not accurately respond to independent district inquiries regarding this data security incident. Indeed, in an effort to do our due diligence, the CSD independently reached out to Pearson to determine our involvement to which Pearson initially indicated our data had not been compromised. However, yesterday - August 28, 2019, the CNYRIC confirmed of our District's involvement in the breach. As such, we seek to immediately communicate with you the details of the incident. Those individuals identified by Pearson as being part of the compromised data will receive individual notification from the District.

According to Pearson, assessment information and grades were not disclosed. Additionally, the Chittenango CSD does not collect student Social Security Numbers, therefore that data could not have been included in the data breach.

According to the CNYRIC, the following data about student(s) that was potentially affected was limited to:

First name, last name, date of birth, school district/building and a locally-generated identification number.

Please know that the Chittenango CSD is committed to protecting and securing educational data. Our team has extensive training in data security and privacy, and our systems have many controls in place to protect your child's educational records. Additionally, CNYRIC also received assurances that Pearson has taken the necessary steps to mitigate the incident and is enhancing protections to guard against similar events.

While it is our understanding that there is no evidence that the information described above has been misused, Pearson is offering complimentary credit monitoring from Experian (a national credit monitoring company) for one year for affected individuals as a precautionary measure. If you are interested in learning more about this option, please call Experian at 866-883-3309. Again, those individuals identified by Pearson as being part of the compromised data will receive individual notification from the District.

For more information on the data breach, Experian credit monitoring or the District's review of personally identifiable information protocols, please visit our website at www.chittenangoschools.org.

If you have any further questions or concerns please contact Mr. Paul Leonardi, Director of Technology, at 315-687-2930 or pleonardi@chittenangoschools.org.

You may also contact the District Office, Mr. Clark, Mr. Mahardy or Mr. Eiffe, at 315-687-2840.

Sincerely,



Michael Eiffe

Experian Credit Monitoring Information

Pearson takes its obligation to safeguard personal information very seriously. While we do not have any evidence that any information has been misused, we are providing you the option to enroll in a complimentary one-year membership in Experian's® IdentityWorksSM. This product provides you with superior identity detection and resolution of identity theft.

This is a precautionary measure for those affected individuals of a recent data security incident relating to Pearson's AIMSweb 1.0 platform.

If you are one of those affected individuals or represent an affected minor and choose to redeem this offer, you may activate your membership and start monitoring your or your minor's personal information by following the steps below:

- Ensure that you **enroll by: January 31, 2020** (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll and provide your activation code:
 - **If you are enrolling for an Adult:** <https://www.experianidworks.com/credit>
 - Provide your activation code: **PF7N9N97G**
 - **If you are enrolling for a minor:** <https://www.experianidworks.com/minorplus>
 - Provide your activation code: **4GCYX5C69**
- If you are redeeming this for a minor, provide your minor's information when prompted

You will be covered for up to 12 months.

If you have questions about the product please contact Experian's customer care team at **866-883-3309** by January 31, 2020. Be prepared to provide engagement number **DB12466** as proof of eligibility for the identity restoration services by Experian.

Additional details regarding your 12-month Experian IdentityWorks Membership:

A credit card is **not** required for enrollment in Experian IdentityWorks.

While we have no evidence that your data has been misused, you can contact Experian **immediately** should you suspect any fraud issues. Experian offers the following features once you enroll in Experian IdentityWorks for yourself or your minor:

- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

The following additional features are also available:

For adults:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.

For minors:

- **Social Security Number Trace:** Monitoring to determine whether enrolled minors in your household have an Experian credit report. Alerts of all names, aliases and addresses that become associated with your minor's Social Security Number (SSN) on the Experian credit report.
- **Internet Surveillance:** Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.

If you believe there was fraudulent use of your or your minor's information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at 866-883-3309. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts, assisting you in placing a freeze on your credit file with the three major credit bureaus, and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for one year from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.